Organizational Integration

Quality-MOC
CME/CPD
UME/GME
Research

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Unique Opportunity

Timothy Brigham - Chief of Staff & Senior VP, ACGME
Kate Regnier - Deputy Chief Executive & COO (ACCME)
Feb. 2013 interview
What is Your Quality Culture?

- Effective Metrics, Quality & HR Systems
  - Dashboards, CAPA, Rewards & Recognition (Etc.)

- Clear Quality Message/Direction
  - Corporate & Departmental

- Shared Quality Mindset of Staff
  - Beliefs, Values, Practices & Behaviors, Compliance Knowledge/Understanding (Etc.)

- Visible Leadership Alignment, Participation & Reinforcement
  - Unified Vision & Message, Consistency of Actions, Open Communications, Accessible & Engaged

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Discussion Questions

1. How integrated is your quality culture?
2. MOC organization structure - barrier or asset?
3. Research-QI relationship - IRB requirements?
4. GME & QI – unfunded mandate or imperative?
5. Biggest organizational challenge?
6. Greatest opportunity?
7. Most important next step?