MEANINGFUL DIPLOMATE PARTICIPATION IN MOC-
DEVELOP YOUR TOOLKIT

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Overview

- Supported by the Division of Education at Marshfield Clinic Health Systems, Inc. (MCHS) for physicians' mandatory MOC requirements
- Member of the Multi-Specialty Maintenance of Certification Portfolio Approval Program
  - Portfolio Sponsor since March 2013
- Advertise educational opportunities via e-mail announcements, department meetings, electronic signage at MCHS, internal website, word of mouth
- MCHS requires all physicians to be board certified and maintain necessary certifications for employment
- Quality Project Review Board (QPRB) to oversee program and provide expertise
Quality Project Review Board (QPRB)

- Three board members to oversee MOC/PI CME program:
  - CME Chairman
  - Director of the Institute for Quality, Innovation, & Patient Safety
  - Director of Process Improvement
- MOC/CME Specialist coordinates MOC program to provide MOC consults with physicians, guides physicians through process, project applications, website, submitting MOC/CME credit(s), tracking for program and physicians, updating database, surveying needs of physicians, providing feedback and physician data to QPRB
Aligning MOC and PI CME for Physicians

- Local, relevant PI CME/MOC quality improvement opportunities
- Quality Project (QP) Guides available to assist with new project development
- Current QI projects can be considered to receive MOC Part IV credit
- Individual or group projects. Requests from department chairs or directed by MCHS board
- Support physicians board certified outside of ABMS by awarding only PI CME for projects
- Marry PI CME, Quality and MOC for physicians. Not all physicians are doing both CME and Quality - encourage them to also do MOC. MCHS requires maintaining board certificates.
Portfolio Program at MCHS

- Aligning MOC projects with system initiatives and quality improvement
- Provide MOC and PI CME credit for affiliated physicians only
- Popular Project: Patient Experience Improvement Project
  - Press Ganey scores providing pre, mid, and post score
  - Patient Experience Educators assisting with interventions and providing feedback
  - Aligned with Patient Experience initiatives for physicians including staff (MA's, manager)
PORTFOLIO PROGRAM TOOLKIT

• Metrics for tracking physician participation, MOC/CME credits awarded, project details, charts for reporting to QPRB

• Website for internal participation provides details of projects, MOC requirements, FAQ’s

• MOC Forms for tracking enrollment, new project proposals, evaluation form, attestation form, project summary form

• Templates for correspondence such as cosignature requests for project leaders, e-mail updates to physicians, completion announcements, etc.

• Resources for supporting the program. QPRB, financial support, quality leaders, 1 FTE - MOC Specialist; .2 FTE-Training Assistant; .2 CME/MOC Manager
Tips

• Link website information – DO NOT COPY AND PASTE
• MOC Board within your institution – keep review body lean initially
• Let system initiatives define MOC projects for support
• System initiatives that are internally funded and aligned with QI projects, save us in operational costs for changes physicians made in their practice
• Align with things that must already be measured and reported on
  • Examples: Sepsis, Drug Evaluation Committee at MCHS (safety program to bridge communication from physician to patient)
• Call boards with questions
• Call other approved institutions
• Collaboration with different organizational stakeholders/stakeholder entities
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