

# Organizational Quality Improvement Activity Vignettes

Organizations participating in the ABMS Portfolio Program represent a diverse range of healthcare settings, from hospitals and academic medical centers to specialty societies, associations, and government agencies. The examples below illustrate how clinicians have engaged in quality improvement activities to enhance patient care, professional practice, and organizational performance.

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|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Organization Type</b><br><b>Academic medical center</b><br>Clinical team: 1600+        | <b>Activity</b><br><b>Implementing TeamSTEPPS via Inter-professional Education and Simulation</b><br>Implementing interdisciplinary huddles and simulation to improve teamwork.                                                           |
|    | <b>Organization Type</b><br><b>Integrated delivery system</b><br>Clinical team: 25K+      | <b>Activity</b><br><b>Increasing Patient Satisfaction and Mitigating Bias</b><br>Implementing the Belong video series and supplemental learning to 'Break Bias', 'Cultivate Belonging', and 'Respect Every Voice'.                        |
|    | <b>Organization Type</b><br><b>Children's hospital</b><br>Clinical team: 2,000+           | <b>Activity</b><br><b>Mitigating Burnout Mindfully</b><br>Implementing education sessions, skills-based training, and expert guided peer feedback/self-reflection to improve scores on the Five Facet Mindfulness Questionnaire.          |
|   | <b>Organization Type</b><br><b>QIO</b><br>Clinical team: Not reported                     | <b>Activity</b><br><b>Chronic Kidney Disease Screening and Management</b><br>Implementing a checklist to increase the percentage of patients in target populations who are screened for CKD.                                              |
|  | <b>Organization Type</b><br><b>Association</b><br>Clinical team: 62K+                     | <b>Activity</b><br><b>Cardiac Conditions in Obstetric Care</b><br>Implementing a cardiac risk assessment tool to improve CVD care.                                                                                                        |
|  | <b>Organization Type</b><br><b>Hospital</b><br>Clinical team: 400+                        | <b>Activity</b><br><b>Improving Mental Health Screening in Pediatric Rheumatology Patients</b><br>Implementing the use of PHQ-8 and ASQ to improve screening for depression and suicide risk.                                             |
|  | <b>Organization Type</b><br><b>Accountable care organization</b><br>Clinical team: 7,500+ | <b>Activity</b><br><b>PCORI Transitions Project</b><br>Improving 30-day post-discharge adverse event rates from 30% to 23.3%.                                                                                                             |
|  | <b>Organization Type</b><br><b>Community hospital</b><br>Clinical team: 1,250             | <b>Activity</b><br><b>TeamSTEPPS 2025-2026</b><br>Using TeamSTEPPS to decrease the percentage of communication related patient safety events involving providers                                                                          |
|  | <b>Organization Type</b><br><b>Hospital group</b><br>Clinical team: 5,000+                | <b>Activity</b><br><b>Time to OR for Pediatric Patients with Testicular Torsion</b><br>Decreasing the time to surgical intervention for all patients presenting to our ED with signs/symptoms/imaging consistent with testicular torsion. |

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